



FaciliWorks® 8i

Web Service Requests

The seamless, fast and secure FaciliWorks Web Service Request module (for use with FaciliWorks 8i) allows users in various locations to quickly and easily create and submit service requests over the Internet and automatically routes them to a central maintenance department, eliminating time-consuming phone calls and written requests while providing centralized documentation of every service request and its outcome.

- Seamless integration with FaciliWorks
- Convenient access using a Web browser
- Unlimited concurrent users
- Quick and easy - no training needed
- Secure and password protected

Once a request is submitted, it is automatically routed to FaciliWorks to be viewed by the maintenance manager who can then delete or approve the request and convert it into a work order. FaciliWorks can be configured to send automatic email notifications at each step of the process, informing the original requester and need-to-know personnel of the progress of the request and the maintenance manager can monitor the status of the requests and work orders from the FaciliWorks Dashboard.

Contact us today for a free web demonstration to see how easy it is to reduce costs and improve the efficiency of your maintenance department with the seamless, fast and secure FaciliWorks Web Service Request module.



FaciliWorks®
Making Maintenance Manageable

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