

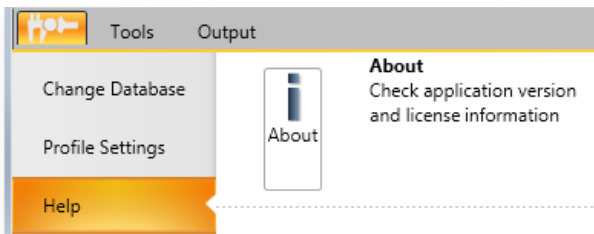


Locating Product Information for Tech Support

Before calling technical support, please be prepared with the name, version and serial number of your software.

GAGetrak Software

To locate this information in GAGetrak 7 or GAGetrak Lite, click the application icon in the upper left corner of the window, click the **Help** option in the menu and then click the **About** icon.



In GAGetrak 6.8, from the **Help** menu, select **Contents**.

In GAGetrak 6.9, from the **File** menu, select **Help -> Contents**.

FaciliWorks Software

To locate this information in FaciliWorks 8i, click the **About** link in the upper right corner of the FaciliWorks window:



In FaciliWorks Desktop, in the **Help** menu, click **About**.

In the upper portion of the **About** window is the product name and version number. In the example below, the product name is GAGetrak and the version number is 7.0.4.1901.

If you have purchased and registered your software, the serial number will be shown in the lower portion of the window. If unregistered, your serial number can be found within your product packaging. If you are using the software as a free trial, you will not have a serial number.

