

F A C I L I W O R K S C M M S

# WEB SERVICE REQUESTS

Using FaciliWorks Web Service Requests eliminates time-consuming phone calls and written requests while providing centralized documentation of every request and its outcome.



**Quickly and securely submit service requests over the Internet.**

Take advantage of FaciliWorks WSR to allow an unlimited number of users to quickly and easily submit service requests over the Internet.

Once a request is submitted, it is automatically routed to FaciliWorks; the maintenance manager can then either delete the request or approve it and convert it into a work order.

**The requests can then be edited, approved and converted to work orders manually or automatically.**

FaciliWorks can be configured to send automatic email notifications at each step of the process, informing the original requester and other need-to-know personnel of the progress of the request and the maintenance manager can monitor the status of the requests and work orders from the FaciliWorks Dashboard.

**Contact us today for your free web demonstration to see how easy it is to reduce costs and improve the efficiency of your maintenance department with seamless, fast and secure FaciliWorks Web Service Requests.**

**Easily monitor service requests and work orders from the FaciliWorks Dashboard.**